

X.

Adjourn



WorkSource Atlanta

Local Workforce Development Board Meeting

Thursday, August 26, 2021 @ 11:00 a.m. – 1:00 p.m.

Rashida Winfrey, Chair

Microsoft Teams Meeting Link Click here to join the meeting

Or call in (audio only) +1 470-705-2654,,74567364#

Agenda

11:00 AM I. **Call to Order** Rashida Winfrey, Chair II. **Roll Call** Rachea Brooks, WSA Board Clerk III. **Public Comment** Rashida Winfrey, Chair IV. **Adoption of Agenda** Rashida Winfrey, Chair ٧. **Approval of last meeting minutes** Rashida Winfrey, Chair May 27, 2021 June 8, 2021 VI. **Welcome Remarks & WSA Update** Amy Lancaster-King, Executive Director **IGA Update Audit Findings** Approve Policies: ETPL, Subrecipient Monitoring Approve Regional Economic Mobility Work Finance Update Approve Budget & Transfers **Executive Session** VII. Reports **Industry Partnerships Committee** DePriest Waddy, Industry Partnership Chair Approve OJT/IWT In The Door Operations Update Roscell Hall, One Stop Operator **Equus Performance Update** Latrisha Mitchell, Project Director IX. **Comments & Announcements** Rashida Winfrey, Chair **Next Board Meeting** Board Meeting Schedule & Board Retreat

Note: Agenda may be subject to change.



Report - Finance Update

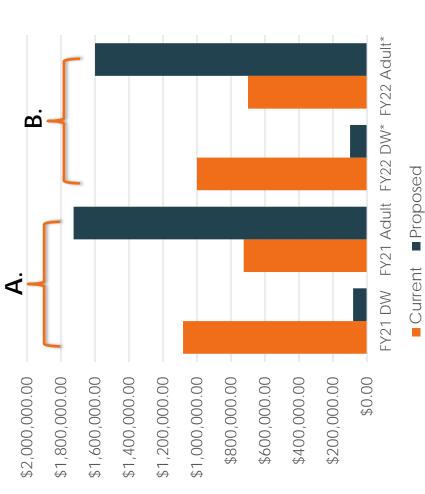


LWDA Operations	Adult	DW	Youth	Total
Salaries & Fringe Benefits	\$829,917.23	\$141,339.62	\$616,095.77	\$1,587,352.62
Telephone & Telegraph Equip/Service	\$3,764.57	\$641.12	\$2,794.66	\$7,200.35
Computer Charges	\$1,829.91	\$311.64	\$1,358.45	\$3,500.00
Office Supplies	\$7,842.47	\$1,335.62	\$5,821.91	\$15,000.00
Equipment	\$750.00	\$50.00	\$200.00	\$1,000.00
Professional Services	\$4,000.00	\$500.00	\$3,000.00	\$7,500.00
Postage	\$150.00	\$10.00	\$40.00	\$200.00
Registration Fees	\$2,300.00	\$360.00	\$1,340.00	\$4,000.00
Staff Travel Expenses	\$3,750.00	\$950.00	\$3,300.00	\$8,000.00
Memberships	\$19,750.00	\$3,750.00	\$6,500.00	\$30,000.00
Subscription, Directories, & Publications	\$7,500.00	\$1,500.00	\$3,000.00	\$12,000.00
Subrecipient Contracts	\$943,219.18	\$185,113.79	\$551,410.90	\$1,679,743.87
Total LWDA Operations	\$1,824,773.36	\$335,861.79	\$1,194,861.69	\$3,355,496.84



Report - Finance Update





Requests:

- A. Transfer \$900,000 from FY21 DW to Adult
- B. Transfer up to \$1,000,000 from FY22 DW to Adult







October 3, 2018

 Cinda Herndon-King Director, Atlanta CareerRise United Way of Greater Atlanta 40 Courtland Street NE Atlanta, GA 30303

Dear Ms. Hernon-King:

This letter is to confirm the enthusiastic support and commitment of WorkSource Atlanta to participate in and implement the proposed systems change work to increase economic mobility for residents of the 10 county metro Atlanta region.

We specifically agree to participate in the following:

- Participating in analysis of regional WIOA data through a race, equity and inclusion lens to identify
 potential disparities, and develop recommendations and targets for improvement,
- Participating with staff teams in a Human Centered Design process to inform development of a unified WIOA services eligibility application and determination process,
- Piloting and tracking metrics of the new process and supporting change management within my organization for adoption of the new procedures,
- Participating in the development of an RFP format and process for regional sectors and supporting change management within my organization for adoption of the new procedures,
- Seeking ways to strengthen client referrals between community-based organizations and our onestop centers.

This work aligns with the regional WIOA plan and its objectives to harmonize shared functions of the five area workforce development boards to better serve employers and clients seeking WIOA services. This support will enable us to significantly accelerate our timetable to accomplish this goal while also deepening our ability to incorporate best practice race, equity and inclusion principles and human centered design from subject matter experts. Successful completion of this work will drive transformative change in our ability to serve individuals seeking WIOA services.

To support this work, if funded, WorkSource Atlanta commits support in the amount of \$15,000 over three years to carry out the activities detailed in the proposal, contingent upon continued WIOA program funding at the federal level.

We look forward to undertaking this work in partnership with Atlanta CareerRise and the National Fund for Workforce Solutions.

Sincerely,

Kimberlyn Daniel
Interim Executive Director



October 3, 2018

Cinda Herndon-King Director, Atlanta CareerRise United Way of Greater Atlanta 40 Courtland Street NE Atlanta, GA 30303

Dear Cinda:

This letter is to confirm the enthusiastic support and commitment of WorkSource Atlanta Regional to participate in and implement the proposed systems change work to increase economic mobility for residents of the 10 county metro Atlanta region.

We specifically agree to participate in the following:

- Participating in analysis of regional WIOA data through a race, equity and inclusion lens to identify
 potential disparities, and develop recommendations and targets for improvement,
- Participating with staff teams in a Human Centered Design process to inform development of a unified WIOA services eligibility application and determination process,
- Piloting and tracking metrics of the new process and supporting change management within my organization for adoption of the new procedures,
- Participating in the development of a RFP format and process for regional sectors and supporting change management within my organization for adoption of the new procedures,
- Seeking ways to strengthen client referrals between community-based organizations and our onestop centers.

This work aligns with the regional WIOA plan and its objectives to harmonize shared functions of the five area workforce development boards to better serve employers and clients seeking WIOA services. This support will enable us to significantly accelerate our timetable to accomplish this goal while also deepening our ability to incorporate best practice race, equity and inclusion principles and human centered design from subject matter experts. Successful completion of this work will drive transformative change in our ability to serve individuals seeking to WIOA services.

To support this work, if funded, WorkSource Atlanta Regional commits support in the amount of \$15,000 over three years to carry out the activities detailed in the proposal, contingent upon continued WIOA program funding at the federal level.

We look forward to undertaking this work in partnership with Atlanta CareerRise and the National Fund for Workforce Solutions.

Sincerely.

Robert LeBeau, AICP

Manager, Workforce Solutions Group

Director, Atlanta Regional Workforce Development Board



October 2, 2018

Cinda Herndon-King Director, Atlanta CareerRise United Way of Greater Atlanta 40 Courtland Street NE Atlanta, GA 30303



Dear Cinda:

This letter is to confirm the enthusiastic support and commitment of WorkSource Cobb to participate in and implement the proposed systems change work to increase economic mobility for residents of the 10 county metro Atlanta region.

We specifically agree to participate in the following:

- · Participating in analysis of regional WIOA data through a race, equity and inclusion lens to identify potential disparities, and develop recommendations and targets for improvement,
- Participating with staff teams in a Human Centered Design process to inform development of a unified WIOA services eligibility application and determination process,
- Piloting and tracking metrics of the new process and supporting change management within the organization for adoption of the new procedures,
- Participating in the development of a RFP format and process for regional sectors and supporting change management within the organization for adoption of the new procedures,
- . Seeking ways to strengthen client referrals between community-based organizations and our one-stop centers.

This work aligns with the regional WIOA plan and its objectives to harmonize shared functions of the five area workforce development boards to better serve employers and clients seeking WIOA services. This support will enable us to significantly accelerate our timetable to accomplish this goal while also deepening our ability to incorporate best practice race, equity and inclusion principles and human centered design from subject matter experts. Successful completion of this work will drive transformative change in our ability to serve individuals seeking to WIOA services.

To support this work, if funded, WorkSource Cobb commits support in the amount of \$15,000 over three years to carry out the activities detailed in the proposal, contingent upon continued WIOA program funding at the federal level.

We look forward to undertaking this work in partnership with Atlanta CareerRise and the National Fund for Workforce Solutions.

Sincerely.

John Helton, President & CEO

WorkSource Cobb





October 2, 2018.

Cinda Herndon-King Director, Atlanta CareerRise United Way of Greater Atlanta 40 Courtland Street NE Atlanta, GA 30303

Dear Cinda:

This letter is to confirm the enthusiastic support and commitment of WorkSource DeKalb to participate in and implement the proposed systems change work to increase economic mobility for residents of the 10-county metro Atlanta region.

We specifically agree to participate in the following:

- Applying a race, equity and inclusion to identity service and training performance/outcome disparities in the region, and developing target goals for improvement,
- Participating with staff teams in a Human Centered Design process to inform development of a unified WIOA services eligibility application and determination process,
- Piloting and tracking metrics of the new process and supporting change management within my
 organization for adoption of the new procedures,
- Participating in the development of a RFP format and process for regional sectors and supporting change management within my organization for adoption of the new procedures,
- Seeking ways to strengthen client referrals between community-based organizations and our onestop centers.

This work aligns with the regional WIOA plan and its objectives to harmonize shared functions of the five area workforce development boards to better serve employers and clients seeking WIOA services. This support will enable us to significantly accelerate our timetable to accomplish this goal while also deepening our ability to incorporate best practice race, equity and inclusion principles and human centered design from subject matter experts. Successful completion of this work will drive transformative change in our ability to serve individuals seeking to WIOA services.

To support this work, if funded, WorkSource DeKalb commits support in the amount of \$15,000 over three years to carry out the activities detailed in the proposal, contingent upon continued WIOA program funding at the federal level.

We look forward to undertaking this work in partnership with Atlanta CareerRise and the National Fund for Workforce Solutions.

Singerely,

Theresa Austin-Gibbons, Director

WorkSource DeKalb



Select Fulton Economic Development Workforce Development Division WorkSource Fulton



October 4, 2018

Cinda Herndon-King Director, Atlanta CareerRise United Way of Greater Atlanta 40 Courtland Street NE Atlanta, GA 30303

Dear Cinda:

This letter is to confirm the enthusiastic support and commitment of WorkSource Fulton to participate in and implement the proposed systems change work to increase economic mobility for residents of the 10 county metro.

We specifically agree to participate in the following:

- Participating in analysis of regional WIOA data through a race, equity and inclusion lens to identify potential disparities, and develop recommendations and targets for improvement.
- Participating with staff teams in a Human Centered Design process to inform development of a unified WIOA services eligibility application and determination process,
- Piloting and tracking metrics of the new process and supporting change management within my
 organization for adoption of the new procedures,
- Participating in the development of a RFP format and process for regional sectors and supporting change management within my organization for adoption of the new procedures,
- Seeking ways to strengthen client referrals between community-based organizations and our one-stop centers.

This work aligns with the regional WIOA plan and its objectives to harmonize shared functions of the five area workforce development boards to better serve employers and clients seeking WIOA services. This support will enable us to significantly accelerate our timetable to accomplish this goal while also deepening our ability to incorporate best practice race, equity and inclusion principles and human centered design from subject matter experts. Successful completion of this work will drive transformative change in our ability to serve individuals seeking to WIOA services.

To support this work, if funded, WorkSource Fulton commits support in the amount of \$15,000 over three years to carry out the activities detailed in the proposal, contingent upon continued WIOA program funding at the federal level.

We look forward to undertaking this work in partnership with Atlanta CareerRise and the National Fund for Workforce Solutions.

Sincerely,

Workforce Division Manager

WorkSource Fulton

Way of Greater Atlanta 40 Courtland Street NE Atlanta, GA 30303



Invoice 2-23-2021 Tax ID No. 58-0566194

Bill To:

WorkSource Atlanta Attn: Katerina Taylor, Executive Director 818 Pollard Street SW Atlanta, GA 30315

Description	Amount Due
2019 Matching funds commitment for Atlanta CareerRise Systems Change for Economic Mobility grant award	\$5,000
2020 Matching funds commitment for Atlanta CareerRise Systems Change for Economic Mobility grant award	\$5,000
2021 Matching funds commitment for Atlanta CareerRise Systems Change for Economic Mobility grant award	\$5,000

Total Payment Due: \$15,000

Please note Atlanta CareerRise in memo field

Please make payable and remit to: United Way of Greater Atlanta

Attn: Finance

40 Courtland Street NE Atlanta, GA 30303 (404) 527-3564



Industry Partnerships Committee

OJT Application Review

on Is Desired		
ost for WSA	Name of Company	Countin (formerly Countalytics)
oot for WSA com Proj Proj Stations Desired wage Stations	Company Description	Inventory and asset management company - computer imaging to take inventory for
ost for WSA Proj Proj Secondary Acquired Secondary Acquired Secondary Secondary		companies.
Proj Proj Proj Ositions Desired 1 Industry 6 Acquired 6 Wage \$25 Wage \$25 Ost for WSA \$12 (50)		Current Clients
Proj Proj ostions Desired 1 ndustry • Acquired • Wage \$25 wage \$25		▶ Delta Airlines
Proj Proj ostions Desired 1 ndustry • Acquired • Wage \$25 wage \$25		➤ Duke University Hospital
Proj Proj Proj Proj Proj Proj Proj Proj		▶ Iberia Airlines (Spain)
Proj Proj Proj Proj Proj Proj Proj Proj		▶ North Carolina A & T University (upcoming)
Proj ositions Desired 1 ndustry • Acquired • Wage \$25 Wage \$25 COMMAND \$35-		Started in May 2018
s Desired 1 d \$25 \$35- WSA \$12	OJT Position	Project Manager
s Desired 1 d NSA \$\frac{\$12}{50}\$		Ensure current client satisfaction
s Desired 1 d NSA \$\frac{\$12}{50}\$		Expand current projects they have
s Desired 1 d . ANSA \$\\$12 (50)		 Liaison from tech team - between founder and clients
d d		Understanding the technology – learn hardware; understand Al
D ASA	Number of Positions Desired	1
SA	Credential/Industry	No certification acquired
WSA	Knowledge Acquired	Raspberry Pi – development/coding platform
WSA		Simple Coding – AWS, Python
	Anticipated Wage	\$25 - \$31.25/hour (\$48,000 - \$60,000/year)
		35 – 40 hours/week
	Estimated Cost for WSA	\$12.000 - \$15.000
		(50% reimbursement of salary for 6 months)







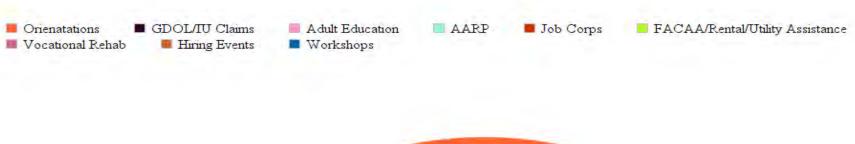
WorkSource Atlanta Workforce Development Board Meeting Thursday, August 26, 2021

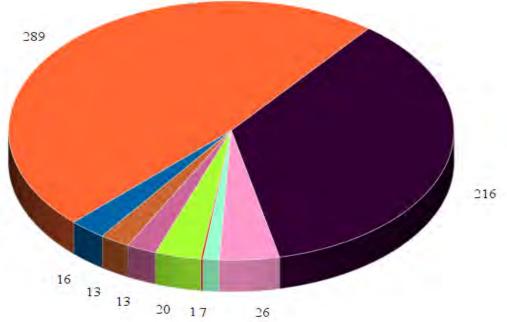
Presented by: Roscell Hall



WorkSource Atlanta One-Stop Tracking Report

- 138 participants registered for Project Encore Orientation June/July
- 30 employers have inquired about candidates within last 3 months
- 92% decrease in UI related calls year of year June '20 v '21







WorkSource Atlanta One-Stop Tracking Report Program Year

VISITOR BREAKDOWN	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	END OF YEAR
Orientation	39	28	5	20	19	14	35	37	16	4	7	65	289
Georgia Department of Labor	23	25	20	19	14	27	19	15	20	15	12	7	216
GED	4	1	0	2	0	0	5	0	0	3	6	5	26
AARP	2	0	0	0	0	0	0	1	1	0	1	2	7
JOB CORPS	0	1	0	0	0	0	0	0	0	0	0	0	1
FACAA	3	3	1	2	2	2	0	0	2	2	1	2	20
Vocational Rehab	2	0	0	1	0	2	1	0	2	1	2	2	13
Hiring Events	1	1	1	0	1	1	2	2	2	1	1	1	14
Workshops	2	3	1	1	1	2	0	2	1	1	1	1	16

One-Stop Highlights





- Integration of Navigator role to IN THE DOOR. Utilization of SCSEP participants as support.
- Career Fairs with Walmart, Atlanta Hartsfield-Jackson Airport, Council Member Andrea Boone with Integrity Partnership CDC.
- Community outreach with Sheltering Arms, STAND, INC., AmeriCorps, CHOICE Workforce Collaborative and APS Back to School Bash.
- Collaborative Partnerships with Welcoming Atlanta, One Atlanta, and ATL Airport. Workshops and Informational sessions.
- Presenter on the Urban League's COVID-19 Resource Webinar with Leah Pulliam.



One-Stop Highlights





















A/DW Aug 2021 Collective Impact Partnership

Adult & Dislocated Worker Career Services



206

A 131/DW 75 Participants
Assisted Monthly



97

A 65 / DW 22 Participated in Educational or Work-Based Learning Activities

Connected to the Communities



5 New Community Agency & Employer Partnerships



Q

97%

Satisfaction with our A/DW
Services

During PY 2020-2021 208 Unduplicated A 124 / DW 84 Career Seekers Served & Completed Orientation

55



A 43 / 12 DW Career Seekers Gained Employment at \$22.31 Average

A 64/ DW 13 PY Supportive Services Provided



\$11,421.42



WorkSource Atlanta

A/DW Aug 2021 Impact

	July-Aug
Α	17 / 4 DW Supportive Servi
	Provided
	\$3690.58

Provider Name

Net **Type Approved**

\$158.661

\$72.245

\$58.235

\$48,403

PY 21 22 / 5 DW Job Fairs 27

Katlaw Trucking Driving School Construction Education

Foundation of GA

\$145,000 ITA **New Horizions Computer**

ITA

ITA

July-Aug A 3 / 0 DW Career Seekers gained employment at an average wage of \$14.32

July-Aug A 63/ DW 21 WorkShop **Attendance**

ces

Learning Center of Atlanta Atlanta Technical College

I-Code Academy

Daly's Truck Driving School

ITA \$70.202

ITA

ITA

July-Aug A 23 DW 11 **Enrolled in Trainings**

Cumberland Medical Institute ITA \$39,450 A 46/17 DW **Completed Trainings**

A 63/ DW 21 Career Seekers engaged in Educational Activities. These educational activities are designed to increase the marketability of the career seeker through either short-term trainings, work-based learning or credential/degree attainment.



WorkSource Atlanta

Aug 2021 Collective **Impact Partnership**

Youth Program



Youth Participants Assisted Monthly



Youth Participated in **Educational or Work-Based Learning Activities**

Connected to the Communities



18 New Youth Community Agency & **Employer Partnerships**



94% Satisfaction with our **Youth Services**

During PY 2020-2021 83 **Unduplicated Youth Career Seekers Served**









Youth Career Seekers Gained Employment at \$15.60 Average

Youth Supportive Services Provided \$5235.75



WorkSource Atlanta

Youth 2021

Э

Homeless Youth Found Housing 5

Youth Hired from WEX
Assignment

Youth Work Shops Attendance 76 (Labor Market, Financial Literacy & Job Search)

27 Youth Enrolled in GED Youth in WEX
Services
31
\$59,451.84
spent.

10 Youth Enrolled In TABE Testing Obtained GED 4

161 Youth Career Seekers
engaged in Educational
Activities. These educational
activities are designed to
increase the marketability of
the career seeker through
either short-term trainings,
work-based learning or
credential/degree attainment.

Success Story Healthcare FAKS

ITA

Customer Name: Priscilla Lee

TDS: Stacy Mahaffey

Training Provider: FAKS Allied Heath

Training Program: CNA/PCT/EKG/PHY

Ms. Priscilla Lee found her way to WorkSource Atlanta after leaving a domestic violence situation. Having been a homemaker for most of her adult life, she had little work experience. Ms. Lee knew she had to make something happen for herself as she would be responsible for providing for herself.

Ms. Lee had worked as a home health aide; she knew she enjoyed direct patient care. She quickly registered at FAKS Allied Health and began training to become a CNA/PCT, EKG Technician and Phlebotomist. The program requires each student to complete an 80-hour externship after completing classroom training.

Ms. Lee completed her externship with WellStar Health Systems and was offered full-time employment; she is now a WellStar team member. Trained. Credentialed. Employed.

Success Story Six Sigma GSU

Customer Name: Crystal Brown

TDS: Christopher McHenry

Training Provider: Georgia State University

Training Program: Lean Six Sigma Green and Black Belt Certification

Crystal Brown is a 43-year-old resident of the city of Atlanta. Ms. Brown came to Worksource Atlanta seeking to increase her skills and her career options. She has strong experience in business administration and finance, having worked as a Business Analyst, Financial Analyst, and Project Manager. Ms. Brown enjoys working with the public and has a passion for computers and finance. Ms. Brown's short-term and long-term goals are to obtain Green and Black Belt Six Sigma certifications and have her own Business Consulting company.

In April 2021 Ms. Brown was accepted into Georgia State University Six Sigma program. On May 10th, 2021 Ms. Brown started a new position at Apex Systems as a Project Manager working 40 hours a week. She was thankful for the opportunity to work as a Project Manager while in training. Ms. Brown successfully completed her Green and Black Belt Six Sigma Certifications on June 30, 2021. Ms. Brown is very satisfied in her new job and is looking forward to getting the experience that she needs to excel to reach her long-term career goals

Ms. Brown shared with TDS McHenry she will encourage individuals that Work Source Atlanta is a great program to help individuals who are seeking training and employment.